

Avalon

AT EAGLES CROSSING

September/October 2020 Newsletter

Next Meeting is October 28th at 6:00 pm

The board of directors would like to take this opportunity to update you on some exciting things that we have going on in our community. We encourage each homeowner to come to the HOA meetings to stay updated on current events and help your directors make the important decisions governing your community, but just in case you have missed the last few, we have put together this newsletter to let you know what we have been up to. We look forward to working with each of you to make our community a great place to live!

--Your Board of Directors

Pool Use

We have noticed residents bringing guests and food into the pool facilities. Neither of these are permitted. Please note that guests are also not permitted at the pool at this time. Failure to follow the rules may result in the immediate closure of the pool and/or suspension of common area privileges as we have been made aware that the county health inspectors are visiting HOA pools to check for compliance with COVID guidelines. ■

Noise

Please be cognizant of your neighbors and try to keep noise levels to a minimum as many residents are working and going to school from home. Thank you! ■

Crime Log

We are continuing to receive complaints about suspicious individuals near the dumpster areas. Please report dumpster divers directly to the Oceanside police department at 760-435-4900. For all other matters, if you see something, please contact the property management company and the Oceanside Police Department if necessary. The Police Department bases their patrols on the number of calls received in certain areas. In other words, more calls should translate to more patrols of the community. ■

Pool Closure

The pool will be closed beginning October 7th for approximately 6 weeks for resurfacing. We apologize for the inconvenience. ■

HOA Website

Check out our association website at www.avalonateaglescreeching.com



Answers to many of your questions and a copy of documents you might need should be found at our website. **Please make sure to check the website before contacting the property management company.** Copies of the master insurance policy, violation reporting forms, maintenance request forms, etc. can all be found on the website. There is also a Frequently Asked Questions section that covers answers to many questions. If you have a question about whether we received your payment, please login to the homeowner portal. Under the Account Ledger section, you can see an up-to-date balance for your account. ■

Architectural Request Updates

The Board is working on modifying the Architectural Change Request form to include pages for homeowner plantings and power washing which are not in the HOA's budget at this time. The idea is that the homeowner can plant approved plants near their front door and/or power wash the exterior of their unit at their expense. ■

Anti-Harassment Policy

To address ongoing concerns in the community, the Board has approved a draft Anti-Harassment Policy to be sent out to the membership for the 28-day review/comment period. The policy is attached to this newsletter. Please provide any feedback in writing to the property management company no later than October 26th so the feedback can be reviewed by the Board at the October 2020 meeting. ■

Violations

Homeowners are often frustrated when they make a complaint about one of their neighbor's violating an association rule and the violation is not immediately remedied. Unfortunately, the HOA doesn't have a magical wand that they can waive to force residents to follow the rules. The violation process is often slow and frustrating for everyone involved. If you have reported a violation, please know that we are doing our best to remedy the issue, but the HOA has strict laws that must be followed for violations. We appreciate your patience! ■

Garage Door Replacement

Many of the wooden doors throughout the community are in disrepair. Please note that all wooden garage doors must be replaced by December 31, 2020. Specifications for the garage doors can be found on the Avalon website under the Documents tab. If you are unable to meet this deadline due to COVID-19 financial concerns, please contact the property management company. ■

Parking Spot Bid

During the asphalt resurfacing, it was revealed that there is an "extra" parking space that is not assigned to a unit. The HOA will be auctioning this spot off to the highest bidder. If you are interested in bidding for this spot, please send an e-mail to the property manager with your bid. The highest bidder will receive the spot and be charged monthly for the spot. ■

Nextdoor

Many residents are using the Nextdoor app to get "real time" information about the community. The community is listed as "Avalon at Eagles Crossing". ■

Last Meeting Rundown

Here is what you missed if you were unable to attend the last HOA meeting:

- The Board would like to add additional signage to the pool gate reminding residents of the most frequently broken rules.
- The Board approved an anti-harassment policy to be sent to the membership for the 28-day review period.
- The Board hired a new security company to patrol the community 2x/night.
- A new construction manager was hired to oversee large projects.
- The Board is continuing to review financial scenarios to replenish the reserve account. The break-even forecasted budget for 2021 has dues at \$378.00/month. ■

Annual Meeting

The annual meeting will be held on January 27th. Anyone wishing to run for the Board of Directors should request an application from the property management company. Applications must be received no later than **November 2nd at 4:00 pm**. It is very likely that the meeting will be held via Zoom, but we will confirm that once it gets closer to the date. If you are interesting in volunteering to serve as the inspector of elections to open the ballots, please contact the property management company. ■

Rules Reminder

We have noticed a lot of residents with bamboo enclosures. These are not permitted and must be immediately removed as they pose a fire hazard. If you would like to have additional privacy for your balcony/patio area, please contact the property management company for a link to pre-approved options. ■



Got questions? Contact us!

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San Marcos, CA 92078
Phone – 760-978-9609
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Important Phone Numbers

Western Towing
760-738-9244

Security
760-468-2268

Oceanside Police Department
Non-Emergency Line
760-435-4900
911 (emergencies)

Poison Control
800-222-1222

Board of Directors

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